

Company Profile

Lufthansa Systems: Know-how, expertise and innovative IT solutions for the airline industry

Lufthansa Systems is one of the world's leading providers of IT services in the airline industry. It draws its unique strengths from an ability to combine profound industry know-how with technological expertise and many years of project experience.

The company offers its more than 350 customers an extensive range of successful and in many cases market-leading products for the aviation industry. The innovative IT products and services in this portfolio offer customers a wide range of economic benefits while also contributing to improving efficiency and competitiveness. In addition, Lufthansa Systems also supports its customers both within and outside the Lufthansa Group with consulting services and the experience it has gained in projects for airlines of every size and business model.

Innovation and progress

Digitization, Mobility and Big Data represent fundamental changes in both business processes and IT. In this context, IT is a driver for new markets, products and revenue – and the airline industry is no exception. Lufthansa Systems helps shaping these changes with innovative IT solutions while advising airlines on how to maximize the benefits from their use.

Solutions for all airline business processes

Lufthansa Systems offers airlines a unique range of products covering all of an airline's business processes – in the cockpit, in the cabin and on the ground. Furthermore, its portfolio is focused on meeting the respective demands of different airline business models. Network airlines, regional airlines and low-cost carriers all benefit from solutions that are customized to their respective needs.

Since the individual applications connect with one another, they can be aggregated into an end-to-end solution capable of presenting information in the context of a particular business process, thus enabling an integrated perspective. A standard user interface and a high level of standardization enhance usability and productivity. Since the applications are also modular, airlines can modify the feature set to suit their own needs.

The products from Lufthansa Systems are highly cost-efficient and will usually pay for themselves within a short period of time.

The portfolio is divided into different categories:

- Airline Consulting
- Commercial Solutions
- Finance Solutions
- Flight & Navigation Solutions
- In-Flight Entertainment
- Operations Solutions

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Lufthansa Systems at a glance

Company headquarters	Raunheim near Frankfurt/Main, Germany
Executive management	Olivier Krüger, Dr. Thomas Wittmann
Employees	Around 2,200 worldwide
Locations	Berlin, Frankfurt/Main (Raunheim), Hamburg Bangkok, Budapest, Buenos Aires, Copenhagen, Dallas, Delhi, Gdansk, Hong Kong, Mexico City, Miami, Moscow, New York, Peking/Beijing, Princeton, Sao Paulo, Singapore, Tokyo, Toronto, Warriewood (Australia), Zurich

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