



myIDTravel

Have you ever thought how easy it would be to manage your staff trips with an integrated ID travel management solution?

Benefits

- > **Straightforward processes**
- > **Minimizes administrative efforts**
- > **Integrates easily into your system environment**
- > **Compelling pricing structure**

Introducing electronic ticketing for airline staff interline travel holds great savings potential – in terms of both time and costs. Lufthansa Systems' myIDTravel solution offers you efficient and simple management of the business and leisure trips of your employees.

Easy to integrate – easy to use

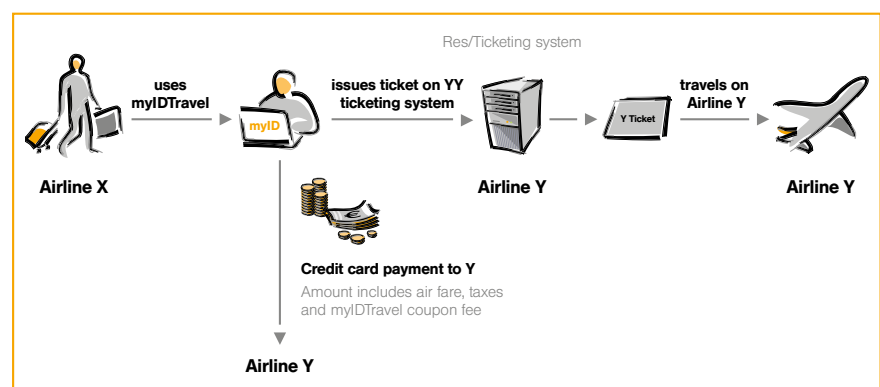
myIDTravel is an integrated state-of-the-art solution which has been developed as a worldwide standard product for staff travel in cooperation with the ZED-MIBA Forum.

Using myIDTravel, your staff can conveniently book and settle flights electronically for themselves as well as for family members by using a central system from any web-enabled PC at any time. Our solution covers all your bilateral ID agreements at once. We connect myIDTravel to the global distribution system (GDS) you are using. It is even possible to seamlessly implement myIDTravel into your company's intranet using the myIDTravel single-sign-on solution.

Reducing costs through leaner processes

myIDTravel streamlines several staff travel processes. By processing every booking segment in the respective GDS or reservation system of the airline operating the particular flight or leg, interline settlement between you and other airlines becomes unnecessary. The operating airline instantly receives credit card payment from the traveler.

The need to subsequently bill interline flights between the airline issuing the ticket and the one operating the flight is eliminated. This reduces costs and effort considerably. You will no longer be involved in the ticket issuance process when your employees travel on another airline.





Besides that it is not necessary for you to process refunds for travel on foreign airlines. The handling of multi-leg trips in particular thus becomes very simple and effective.

If you are not connected to a GDS, the myIDTravel ResAdapter interface can be used to connect our solution to your internal reservation system.

Improved customer services

On top of streamlining your own staff travel booking processes, myIDTravel helps you to improve your customer service. Creating tickets for other airlines' employees in your own system ensures that ID passengers can be handled easily at the airport. This results in huge processing cost savings and a hassle-free travel experience for your employees.

No direct costs for you

myIDTravel is distributed worldwide as "Software as a Service" and offers a very attractive pricing structure with no direct costs to you. The traveler pays a coupon-based fee which follows a declining price model bound to the amount of coupons guaranteed by the whole myIDTravel community. No further charges, fees or costs will apply.

Customer opinions

Air Baltic:

"We are very proud that at last we have got rid of all manual paperwork! No need to fill in any travel requests anymore, no more time wasted waiting until the request finally gets to the ticket office for issuance, no queues at the ticket office. Employees have access to ID tickets 24/7/365 from any Internet-enabled PC in the world. As a consequence, fewer human resources are required and valuable time is saved. myIDTravel works perfectly! Thanks!"

Cimber Air:

"The implementation went very well and we would like to thank the myIDTravel implementation team for all their assistance. The feedback we got from our staff is that the system is very easy to use and they can book around the clock, wherever they are in the world."

Finnair:

"Besides solving the problem of e-ticketing within standby travel with other airlines, myIDTravel has also proven to be an effi-

cient tool for online staff travel. Costs have been saved, the queues outside the staff travel office are history and the company management is happy because valuable working hours are not wasted queuing to purchase ID tickets."

Finncomm:

"Finncomm Airlines, both management and employees, are very satisfied with myIDTravel. Company resources can now be used more efficiently and employees are pleased to be able to book their own trips anytime anywhere."

Iberia:

"We are very pleased with the possibility of issuing interline electronic tickets online, any time, from any computer connected to the web. myIDTravel has also opened the door to new appreciated ZED concurrencies that previously were not possible. For managers, joining myIDTravel has meant saving costs and an opportunity to reorganize human resources, focusing efforts in the commercial client service."

Malmö Aviation:

"Being a smaller airline, myIDTravel gives us the opportunity to keep our agreements with other carriers both for duty and leisure trips, something that would otherwise have been impossible in the e-ticketing world."

SAS:

"At SAS we are extremely pleased with the principle of having the operating airline issue the ticket. We have discovered that many employees find it quite natural to get the ticket from the airline which is going to transport them. It gives them a sense of being "in the hands of the supplier". It has also given us as an airline a very good opportunity to review our internal routines and policies, held up against what is required in myIDTravel, and not least what is possible via myIDTravel. Now and in the future."