



## GroundSolutions/Web

Is your IT ready for the passengers of the new generation?

Modern passengers want to make their own decisions about how and when they check in: whether at the airport, at home or on the move. Expectations run high for a smooth service. Is your IT equipped for these new challenges? Do you want to be a step ahead of the competition with state-of-the-art applications? Our product provides you with a complete package for fast and simple check-in via the internet.

### What exactly does GroundSolutions/Web achieve?

- Your personnel costs are reduced
- You offer a customer service which meets today's needs
- Flexibility for passengers regarding their travel arrangements
- Our solution offers a streamlined minimal process up to such sophisticated functions as:
  - Passenger flight irregularity management
  - Upgrading against frequent flyer bonus points
  - Interactive AQQ (necessary for flights to the USA)

### Needless to say, our product can do more than that...

GroundSolutions/Web includes features for positioning your airline uniquely to offer advanced passenger self-service capabilities:

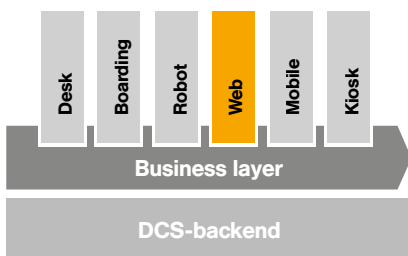
- Passenger identification using multiple methods
- Flight selection and flight change
- Interactive seat map with special seats displayed for various passenger groups
- Group check-in and buddy seating
- Frequent traveler input and editing
- Passenger APIS data collection
- Boarding pass print with a 2D barcode
- Boarding pass to mobile device
- Passenger e-ticket receipt print
- Substantiated, customer-friendly information relating to the flight
- Easily installed in the airport at a web terminal
- ID check-in

### GroundSolutions/Web creates value

- > Easily integrated into your web page
- > Alleviates the pressure during peak hours
- > Reduces airport operations costs
- > Gives your airline the market lead by pro-active product offerings
- > Upsell and marketing offers at the passengers' finger tips

### > GroundSolutions Platform

Our different modules cover all your check-in requirements! Use the entire platform suite or simply select specific modules according to your needs.





GroundSolutions/Web fully supports the IATA "Simplifying the Business" strategy (use of e-tickets and producing IATA standard 2D bar-coded boarding passes).

### System architecture

As part of the GroundSolutions Platform our product accesses the backend via a common service-oriented business layer. The business layer API can be adapted to different backend systems without affecting the client installation.

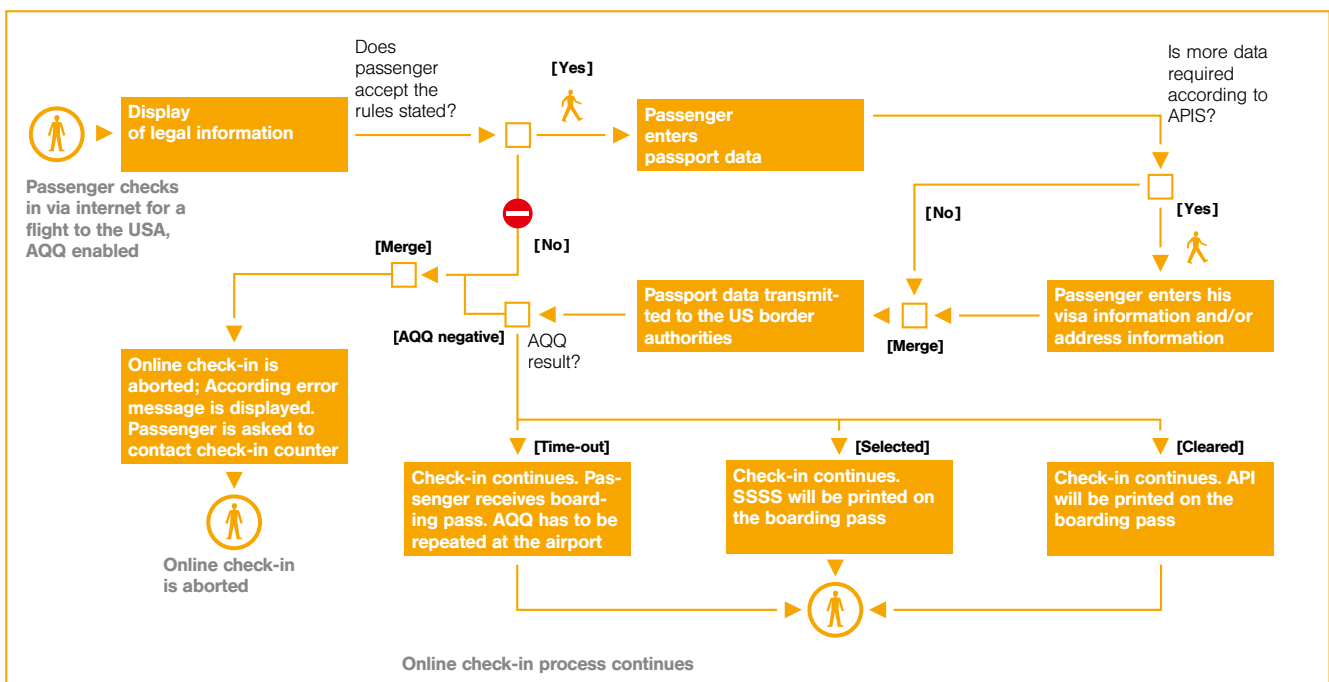
### What exactly is APIS Quick Query (AQQ)?

APIS Quick Query (AQQ) stands for **A**dvanced **P**assenger **I**nformation **S**ystem **Q**uick **Q**uery. It is a security query for passengers on flights to the USA that is required by American legislation. AQQ is integrated into our Web Check-in application whereby the passenger is guided interactively through a simple data query process (see diagram). All collected data is then transmitted to the US border authorities for approval for the passenger to travel to the USA. If the result is negative, the check-in process is aborted and an error message displayed, in which case

the passenger will be required to contact a check-in counter at the airport for further assistance. In most cases the "cleared", status will be issued and "API" will subsequently be printed on the boarding pass to give a visual indication that this status has been achieved. Furthermore should the passenger get the status "selectee" then the required "SSSS" will be printed on the boarding pass.

### Contact us!

Your passengers want to be independent. With the right IT we provide you with the key. Our specialists will be glad to advise you and answer any questions you may have.



Process Illustration "APIS Quick Query (AQQ)"