



GroundSolutions/Mobile

**You ensure that your customers are mobile.
Why not already at check-in?**

Today's modern travellers use a mobile phone for far more than just making a phone call. Mobile devices are used as personal organisers, mobile mailboxes or mobile multimedia systems. No surprise, therefore, that these customers would also like to plan their travel in as mobile a way as possible, thereby saving time and money. Fulfill this wish for your customers already at check-in.

What exactly does GroundSolutions/Mobile do?

- Enables passenger check-in via their mobile device
- Offers a quick passage through the airport with a mobile bar-coded boarding pass
- Achieves improved control and flexibility regarding travel arrangements
- Reduces your running costs and improves your services

Be innovative – and be sure of winning over your customers

Mobile check-in significantly changes the user experience and increases customer expectation that your airline will provide the right service at the right time.

Needless to say, our product can do more than that ...

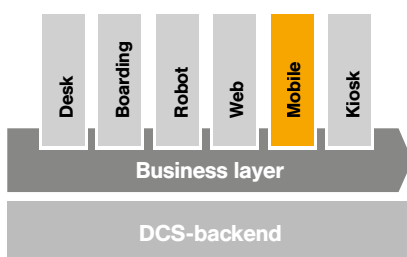
- At online check-in where no printer is available the passenger can opt to have a bar-coded boarding pass (BCBP) sent directly via MMS or WAP push to his personal mobile device
- It simplifies the passenger experience: The passenger simply registers for SMS push when booking his ticket and then completes the SMS dialogue for check-in to receive a mobile BCBP or
- It enables easy access to the airline's mobile website via the mobile device to move effortlessly through the streamlined processes, including such features as:
 - Coupon selection
 - Flight selection
 - Graphical seat map
 - Seat selection (see diagram)
 - Seat or flight change
 - BCBP delivery
 - Passenger receipt delivery

GroundSolutions/Mobile creates value

- > **Drives the initiative to enable paperless travel**
- > **Real time information and advice increases and maintains passenger loyalty**
- > **Easily customizable to fit all your corporate design requirements**
- > **Intuitive usability improves the passenger experience**
- > **Facilitates and optimises the self-check-in process**

> GroundSolutions Platform

Our different modules cover all your check-in requirements! Use the entire platform suite or simply select specific modules according to your needs.



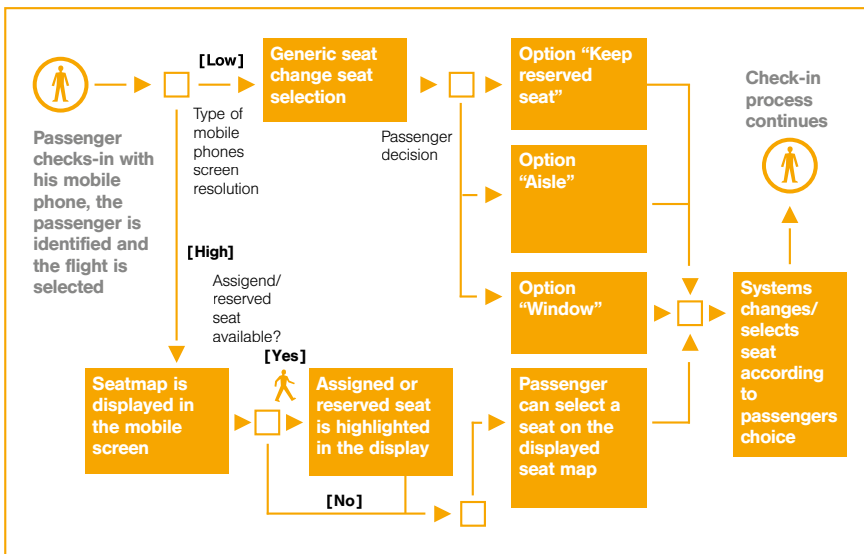


System architecture

As part of the GroundSolutions Platform our product accesses the backend via a common service-oriented business layer. The business layer API can be adapted to different backend systems without affecting the client installation.

Get mobile and contact us!

Support your customers in their mobility and provide them with a self-service check-in that is a cut above the rest. With GroundSolutions/Mobile you keep your ear very close to the ground and therefore close to your customer. Contact us!



Process Illustration "Seating within GroundSolutions/Mobile"