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Tunisair to increase operational efficiency with the IOCC Platform from Lufthansa Systems

Lower costs and higher flexibility through integrated flight operations control

Tunisair has selected the Integrated Operations Control Center (IOCC) Platform from Lufthansa Systems. With the IOCC Platform, the carrier will increase its efficiency in long and short-term planning as well as the handling of last-minute changes and irregularities.

Already relying on Lufthansa Systems' flight planning solution, Tunisair will expand the use of Lufthansa Systems IT solutions to also include crew management, scheduling and operations control. As the IOCC Platform integrates all relevant information across traditional departmental boundaries, it generates synergies in day-to-day airline operations and, thus offers airlines much greater economic benefits than standalone systems.

"The decision to implement the IOCC Platform reflects our strategy to employ cutting-edge technology for optimizing business processes and for flexibly meeting changing market requirements," says Mr. Nabil Chettaoui, President of the Tunisair Group. "The IOCC Platform will significantly increase our operational efficiency. We will be able to plan our operations and handle irregularities as efficiently and customer-focused as never before. The new system will strengthen our competitive position as it will also save us costs and generate additional revenue."

The IOCC Platform is the first integrated IT platform able to control and monitor all aspects of airline operations which are closely interlinked in practice, including schedule management, operations control, crew management, flight planning and weight & balance. IOCC users can optimize their flight operations and generate significant cost savings. Customer scenarios based on actual data show that a mid-sized network airline with a fleet of 90 aircraft can improve its result by up to 31.8 million US dollar per year using the IOCC Platform.

"We are very proud that our excellent and trust-based cooperation convinced Tunisair to opt for our IOCC Platform. While it is a fully integrated solution, it also features a modular design and therefore can be customized precisely to fit the needs of individual airlines. That means airlines can choose to introduce the IOCC Platform in stages to suit their operational requirements as much as their financial and organizational situations," explains Stefan Auerbach, Senior Vice President Sales EMEA at Lufthansa Systems. "We are looking forward to strengthening our partnership with Tunisair and its IT subsidiary AISA."

The IOCC Platform can be tailored to the specific requirements of any customer, regardless whether it is a small regional airline or an international network carrier. All five IOCC components - IOCC/Sched, IOCC/Crew, IOCC/Ops, IOCC/Flight and IOCC/Load - are based on market-leading products from the Lufthansa Systems portfolio, which are already in service at more than 80 airlines. IOCC Management provides crucial support for making optimum day-to-day decisions in consideration of both operational and commercial parameters.

Note to editors:

Lufthansa Systems is one of the leading IT service providers for the airline and aviation industries worldwide. As a systems integrator, the wholly-owned subsidiary of the Lufthansa Group covers the entire range of IT services, including consulting, development and implementation of industry solutions and operation. Lufthansa Systems provides its infrastructure and consulting services to a variety of industries. Headquartered in Kelsterbach near Frankfurt/Main, Germany, the company has offices in Germany and 14 other countries and employs about 3,000 people worldwide. In business year 2009, Lufthansa Systems recorded revenues of EUR 605 million. For more details, see www.LHsystems.com.

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