

Kelsterbach, April 16, 2004

Lufthansa Systems adds Spanair to its list of customers

Lufthansa Systems today announced that Spanair has signed an agreement to deploy its integrated NetLine product line. NetLine will enable the Spanish carrier to increase the efficiency of its entire fleet operations, respond more quickly and economically to flight plan changes and optimize its crew management.

The integrated NetLine product line from Lufthansa Systems is one of the world's leading software solutions for the airline industry. Implemented successfully by more than 40 airlines worldwide, NetLine has gained a reputation as a solution that is characterized by a high degree of efficiency, security and user-friendliness. Spanair has opted for three NetLine products, which will enable the carrier to optimize all planning and control processes in connection with its resources. Thanks to NetLine's modular design, even individual components create measurable added value for customers. Combining the individual products will even enhance this benefit. Spanair, which is based in Palma de Mallorca, will be using NetLine/Sched (schedule management), NetLine/Ops (operations control) and NetLine/Crew (crew management). Lufthansa Systems guarantees a fast and seamless flow of information between the individual modules.

The first step of migrating to NetLine will involve the creation of interfaces between the new system and Spanair's remaining IT landscape. Besides an overall project management responsibility for the migration project, Lufthansa Systems was also appointed to provide software maintenance and user support until the year 2007.

"NetLine will replace a number of tools that Spanair is currently using. Lufthansa Systems guarantees the seamless integration of the NetLine products into our existing IT landscape. Thanks to their expertise and experience the company has a proven track record of successfully implementing this product with a variety of airlines in the past. We are confident that we have found the right partner to increase our efficiency," says Eduardo Aranda, COO of Spanair.

Spanair is yet another Star Alliance member that has joined the fold of Lufthansa Systems customers. Continually advancing its optimization tools such as NetLine, Lufthansa Systems puts airlines in a position to achieve a competitive edge by providing them with a sound foundation on which to make decisions in both the planning phase and their day-to-day business operations.

Note to editors:

Lufthansa Systems is one of the leading IT service providers for the airline and aviation industries worldwide. As systems integrator, the wholly owned subsidiary of the Lufthansa Group covers the entire range of IT services, including consulting, development, implementation and operation. Lufthansa Systems provides its IT infrastructure and operations services to a variety of industries. Headquartered in Kelsterbach near Frankfurt/Main, Germany, the company has branches in Germany and 13 countries and employs about 4,400 people worldwide. In the business year 2003, Lufthansa Systems recorded sales of EUR 610.7 million. For more information, see www.LHsystems.com.

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